

#### 4 connect your devices use an ethernet cable or wi-fi



To benefit from the fastest full-fibre speeds, connect eligible devices via **an ethernet cable**.

Insert one end of the cable into a yellow port on the back of your **toob** wi-fi router - and the other end into an ethernet port on your device.

Use a **CAT5e/CAT6 ethernet cable** to enjoy the full potential of your new service. We've included a pink ethernet cable in your delivery box to get you started.



To connect your other devices via wi-fi, use the **wi-fi router companion guide**.

Simply enter your wi-fi name and password, or scan the **QR code** on the **wi-fi password reference card**.



The wi-fi router companion guide has advice on connecting using **WPS** (Wi-Fi Pairing Setup). Press the **WPS** button and follow instructions for WPS on your device.



#### Something not quite right? We're here to help...

If you've completed these steps, but still can't get connected, get in touch.

Visit [toob.co.uk/support](https://toob.co.uk/support)

Chat with us online

Call **023 9300 9300** 7 days a week



the broadband  
speed you need

#### what's my device capable of?

You'll receive our **900 Mbps** service to your wired devices day and night.

Depending on the age or specification of your device, expect to receive a range of speeds when using wi-fi. It's also affected by environmental factors within the home.

Performance may be higher or lower according to background software (such as anti-virus programs or VPNs) or other device settings.

#### how do I test my wi-fi speed?

If environmental factors are affecting your wi-fi, you might like to know where they are so you can find ways to avoid them. There's many ways to measure your speed, so it's important this can be completed accurately.

Visit [toob.co.uk/support](https://toob.co.uk/support) for details on the best way to test your speed and answers to your frequently asked questions.

hello  
welcome to toob



important information to get  
you connected

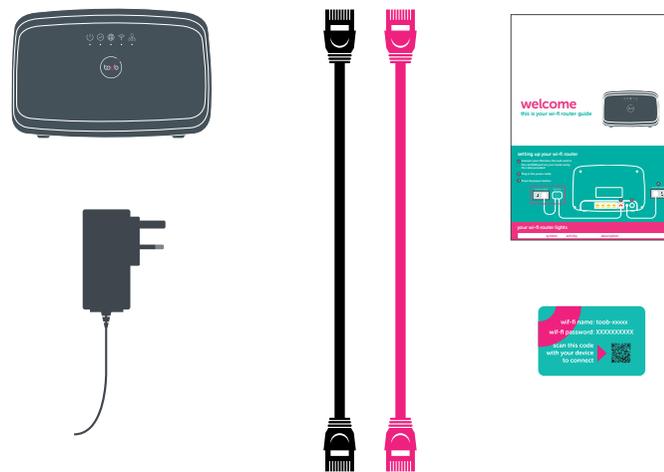
[toob.co.uk/support](https://toob.co.uk/support)

# thanks for choosing **toob** full-fibre broadband

**we can't wait to get you connected**  
let's go step-by-step:

## 1 check your contents what's in the box?

- 1 x **toob** wi-fi router
- 1 x power supply (plug + attached cable)
- 1 x **toob** wi-fi router companion guide
- 1 x wi-fi password reference card
- 1 x 2m black ethernet cable
- 1 x 2m pink ethernet cable (spare)



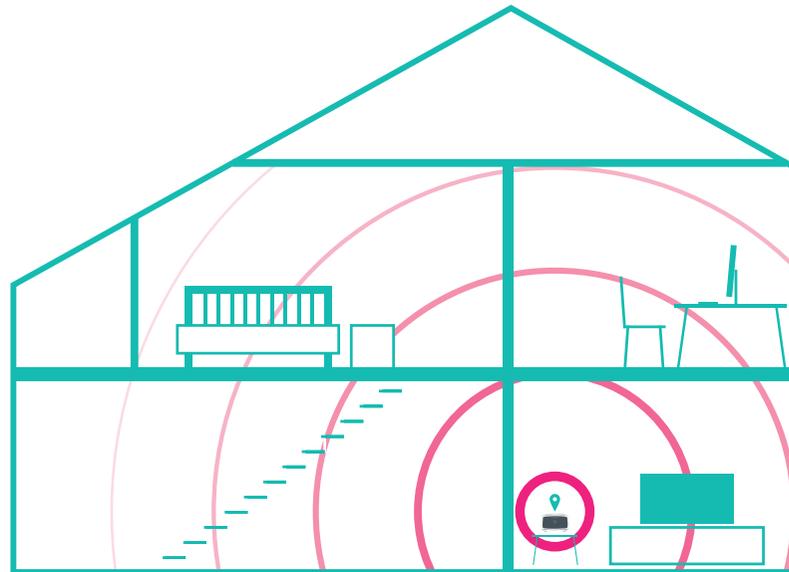
## 2 discuss with your engineer where will your equipment go?

Think about where you use the internet most and consider the best location for your **toob** wi-fi router.

Let the engineer know where you want to position your **toob** wi-fi router, so the installation can take place as close to this as possible (depending on the layout of your property).

The **toob** wi-fi router should be placed **off the floor** and in a central location. Look out for direct obstructions caused by **thick walls, solid furniture** or **reflective surfaces**. It doesn't like being hidden away in a drawer or cupboard either!

Interference from **other wi-fi, Bluetooth** or **nearby electrical devices** will often vary the strength of your wi-fi signal.



## 3 let's get your **toob** wi-fi router connected follow these steps to **activate your service**

1. Switch the wall-mounted **fibre box** off at the socket
2. Insert the black ethernet cable into the yellow port at the bottom of the **fibre box**
3. Insert the other end of the cable into the red port on the back of your **toob** wi-fi router (**only use the provided **toob** router**)
4. Connect the power adaptor to the **toob** wi-fi router
5. Switch on the power to both the **fibre box** and the **toob** wi-fi router
6. Press the  button on the back of the **toob** wi-fi router
7. Wait up to 5 minutes for a connection to establish. When this happens, the lights will stop flashing
8. **Congratulations!** You've activated your **toob** service

