



Saints free broadband prize draw terms and conditions

1. The prize draw is open to all UK residents aged 18 years or over, except employees of the Promoter, their families, agents or any third party directly associated with administration of the prize draw.
2. Upon either (i) placing an order for toob full-fibre broadband on an 18 month home broadband contract using the promotional code saints50, or (ii) submitting the same email address which you used to place your order for toob full-fibre broadband on an 18 month home broadband contract into the form located at toob.co.uk/saints, you will be entered into the prize draw. The Prize is non-transferable and there will be no cash alternative available. There are 10 Prizes to be won.
3. Entries will only be valid if the property that the order for toob full-fibre broadband on an 18 month home broadband contract is placed for and which meets the requirements set out in condition 2 above is serviceable by toob and able to be activated by toob on or before 15/12/2023. In the event that any winner's entry relates to a property that is not serviceable and not able to be activated by toob on or before 15/12/2023, that winner's prize will be forfeited. The Promoter's decision on which properties are serviceable and able to be activated by toob is final.
4. All entries must be submitted in accordance with condition 2 above via toob.co.uk/saints and only one entry per order address is permitted.
5. The opening date for entries is 0:01 on 03/04/23. The closing date of the prize draw is 23:59 on 31/05/23. Entries received after this time will not be considered.
6. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, network or server failure of any kind. The Promoter accepts no



responsibility for any submissions attempted but which are not completed for any reason.

7. 10 winners will be chosen by random draw performed by a computer process on 06/06/23 ("Draw Date").
8. Each winner will have 12 months' free applied to their home broadband service within 7 days of their service being activated.
9. The winner will be notified by email or telephone before 12/06/23. If a winner does not respond to the Promoter within 7 days of being notified by the Promoter, then that winner's prize will be forfeited and the Promoter will be entitled to select another winner in accordance with the process described above.
10. The prize for each winner is non-exchangeable, non-transferable and no cash alternative is offered.
11. The prize is supplied by toob Limited (the "Supplier"). The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.
12. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
13. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will send the surname and county of major prize winners to anyone who emails hello@toob.co.uk or writes to FAO: Marketing Administrator, toob Limited, Building 4000, Lakeside North Harbour Western Road, Portsmouth, England, PO6 3EN (enclosing a self-addressed envelope) within one month after the closing date stated in condition 4. If you object to any or all of your surname and county being published or made available, please contact the Promoter at hello@toob.co.uk or write to FAO: Marketing Administrator, toob Limited, Building 4000, Lakeside North Harbour Western Road, Portsmouth, England, PO6



3EN. In such circumstances, the Promoter must still provide the information to the Advertising Standards Authority on request.

14. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry, or refuse to award a prize to anyone in breach of these terms and conditions.
15. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
16. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
17. Personal data supplied during the course of this promotion will only be processed as set out in the Promoter's toob.co.uk/legal. See also condition 13 with regard to the announcement of winners.
18. These terms and conditions and this promotion are governed by English law. If any entrants to this promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.
19. The Promoter of this prize draw is toob Limited of Building 4000, Lakeside North Harbour Western Road, Portsmouth, England, PO6 3EN.