

## use the Linksys app

use the app to easily manage guest access, set parent controls and share login details

scan the QR code or search 'Linksys' in your app store to download the app



alternatively visit <http://192.168.1.1> using any web browser on your network and enter your router password to login

looking for more techy help? Linksys offers in-depth FAQs at [linksys.com/linksys-support](https://linksys.com/linksys-support)

## create a Linksys account

ensure you're connected to your wi-fi when setting up the app

open the Linksys app and tap '**Manage Your Wi-Fi**'

if you don't have a Linksys account, create one in the app or select '**Router Password**' to log in using the password on the bottom of your router

you'll be asked to verify your email address using a unique link that's sent to you

click the link and follow the prompts, the app will guide you through pairing your router with your Linksys account

## help and advice

your home will receive our **900 Mbps** service, so to benefit from the fastest speeds, **connect capable devices with a suitable ethernet cable**

when using wi-fi, you can expect a range of speeds depending on the age or specification of your device

**wi-fi is affected by environmental factors** such as location of the router, obstructions or interference

### any questions? we're here to help

if you have followed this guide, but still can't get connected, try another device to ensure everything's working as it should

for any other tips or advice, get in touch: **visit [toob.co.uk/support](https://toob.co.uk/support)**

**chat with us online** at [toob.co.uk](https://toob.co.uk)

**call 023 9300 9300** 7 days a week



# hello

welcome to toob



important information  
to get you connected

[toob.co.uk/support](https://toob.co.uk/support)

## thanks for choosing toob full-fibre broadband

we cannot wait to get you connected

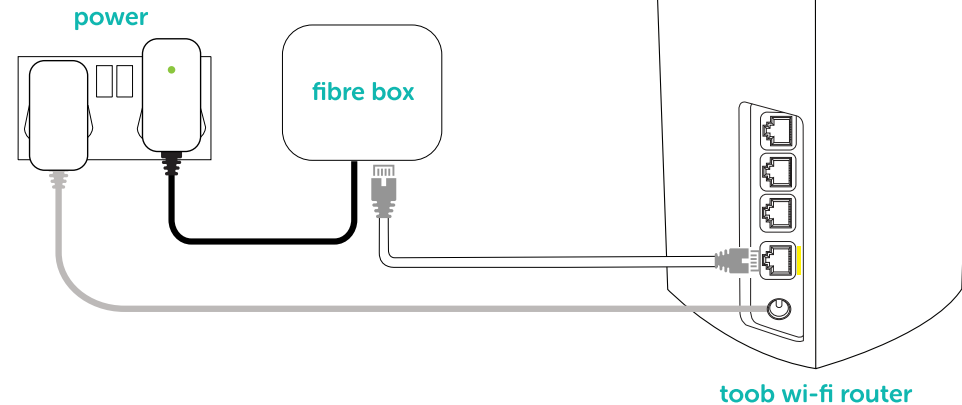
### where should your router go?

- 1. off the floor, in a central location**  
place the router on a sideboard or table, never in a drawer or cupboard
- 2. away from physical obstructions**  
steer clear of thick walls, solid furniture, windows and mirrors
- 3. away from electrical appliances**  
these may impact your wi-fi performance e.g. televisions, microwaves

## how to connect your wi-fi router







after your installation (or switchover), follow these steps to connect the router and complete your **toob** activation

- 1. use the white ethernet cable** to connect the fibre box (on the wall) to the internet port marked in yellow on your router
- 2. plug in the power cable** to your router, then switch on the power to the router and fibre box at the wall
- 3. turn on your router** using the 'on/off' switch on the base of your router (the reset button is here too!)
- 4. wait for your connection to establish**  
if you're doing this for the first time, your router will download the latest settings and complete service activation, this could take a few minutes
- 5. congratulations!**  
you've activated your toob service and you're now ready to start connecting your individual devices using wi-fi or an ethernet cable



## what do the colours mean?

the little light on the top of your router will change colour or flash as your connection status changes

-  starting up (flashing)
-  ready to set up
-  set up in progress (flashing)
-  connected to the internet
-  router updating (flashing)
-  no internet to router

## connect your devices

### now, the exciting part!

decide on the best way to connect each device depending on how you plan to use them

### wi-fi

if you prefer the convenience of wireless internet without the need for maximum speed, consider using wi-fi

on your chosen wi-fi device, search for and select your new toob wireless network e.g. toob-8C20F9

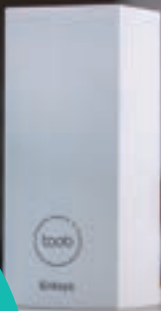
when prompted, enter the wi-fi name and password found on the base of the router

### ethernet cable

to benefit from the fastest full-fibre speeds, we recommend connecting capable devices with an ethernet cable

insert one end of the cable into any 'ethernet' port on your router then connect the other end to your device

we've included an additional ethernet cable to get you started



[toob.co.uk/support](https://toob.co.uk/support)