

toob
full-fibre broadband

in partnership with
Linksys®

hello

welcome to toob

important information
to get you connected

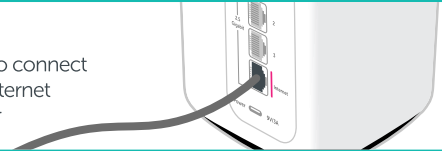
toob.co.uk/help

how to connect your toob wi-fi router

after your installation (or switchover), follow these steps to connect the router and complete your toob activation

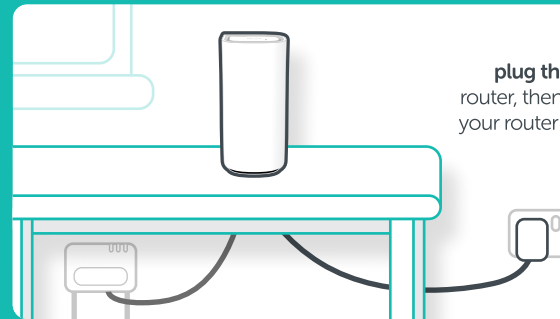
step 1

use the ethernet cable supplied to connect the fibre box (on the wall) to the internet port marked in pink on your router



step 2

plug the power cable into your router, then switch on the power to your router and fibre box at the wall



step 3

turn your router on using the "on/off" switch at the base of your router



step 4

your router will load the latest settings – it may restart more than once and the lights will change colour multiple times

the router light will stop flashing and turn steady white when it's ready – this could take a few minutes



what do the lights mean?



flashing blue
starting up



steady blue
ready to set up



flashing white
set up in progress



steady white
connected to the internet



flashing yellow
pairing failed



steady yellow
wrong power inserted



flashing red
mesh extender out of range



steady red
no internet to router



no light
router off / night mode on



alternating red & white
internet paused

congratulations! you've activated your toob service

please allow up to an hour before connecting your own devices using wi-fi or an ethernet cable

connecting your devices

choose the best way to connect your devices based on how you plan to use them



wi-fi

for the convenience of a wireless connection, consider using wi-fi

scan the QR code on the bottom of your router to automatically connect

we've added a little card inside the box so others can connect this way too, so keep it in a safe place

or search for and select the toob network on your device (e.g. "toob-123456") then manually enter the wi-fi password found on the base of your router



wired

to unlock the fastest full-fibre speeds on your most demanding devices, connect them using an ethernet cable Cat 5e or above

check your devices have an ethernet port and are capable of your chosen service speed before you start

insert one end of the cable into any ethernet port on your router, then connect the other end straight into your device

[see where your router should go ►](#)

help & support

we're here for you!

if you've followed this guide but still can't get connected, try another device to ensure everything's working as it should

for additional support or more top tips



visit our website



live chat with us online



call us 7 days a week

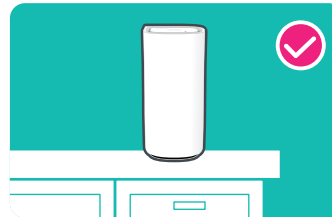
toob.co.uk/help

02392 065558

part no 8820L-100032 RevB00

where should your router go?

don't tuck your toob **wi-fi 7** router away, enjoy the fastest speeds and widest range by choosing the best location

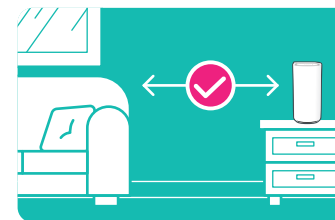


position off the floor, in a central location

place the router on a table, never in a drawer or cupboard

stay away from physical obstructions

steer clear of thick walls, solid furniture, windows and mirrors



steer clear of other wireless devices

these may impact wi-fi performance e.g. TVs, smart speakers and baby monitors

find more top tips on how to get the best wi-fi performance at

toob.co.uk/wifi

hard to reach areas

every home design is different and some layouts may benefit from an additional wi-fi boost

visit toob.co.uk/complete-wifi to find out more



buttons & settings

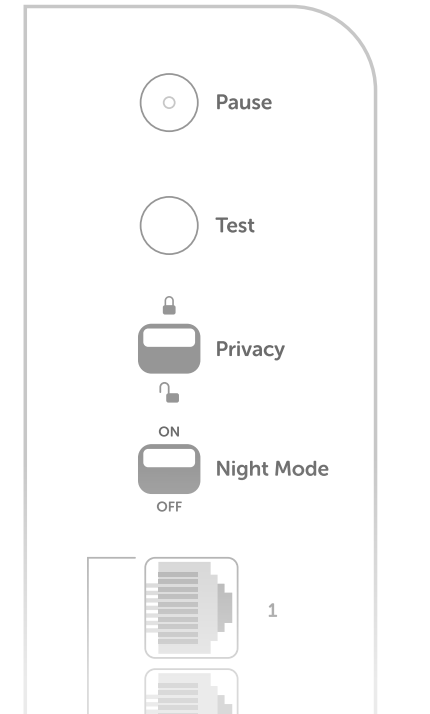
hit **pause** to put your internet on hold

we may ask you to press the **test button** if you have a query

flick the **privacy switch** to stop new devices from joining your network

use **night mode** to turn the router light off at night (8pm - 8am)

for more in-depth information on router features, visit toob.co.uk/help



extra settings

that's not all, there's plenty more under the hood and it's all very easy to use!

scan this QR code or visit myrouter.info when connected to your toob internet for access to router settings

you'll need the password from your quick connect card to log in

once logged in, you can change your wi-fi password, share guest network access and measure your full-fibre speed

